

# Rapid Responder Easy Alert

February 2016 Update

Washington Association of Sheriffs and Police Chiefs



# Rapid Responder Easy Alert

**Rapid Responder** is the program used by the *Washington Association of Sheriffs & Police Chiefs (WASPC)* to assist schools, colleges, and other facilities in the handling of emergency situations

It is accessed by facilities and first responder personnel in training drills, exercises, and real incidents **via the Internet**

**Easy Alert** has been developed and tested in several school districts and is now available statewide for Free



# Real World Uses

- Monroe School District – users documented a **school bus accident**, allowing multiple users to be notified simultaneously, and for the driver to share a photo of a hand written chart of which students were on the bus at the time of the accident.
- 
- Spokane Community College – security staff communicated details of the need for **emergency medical assistance** when a faculty member exhibited symptoms of a heart attack.
- 
- Evergreen School District, Vancouver – staff shared a picture of a calculator screen which contained a **death threat** against a teacher.

# Rapid Responder Easy Alert

**Buttons** - Designated school personnel are given access to create individualized alert “buttons” which can be installed on one or more computers, smartphones, or tablets.

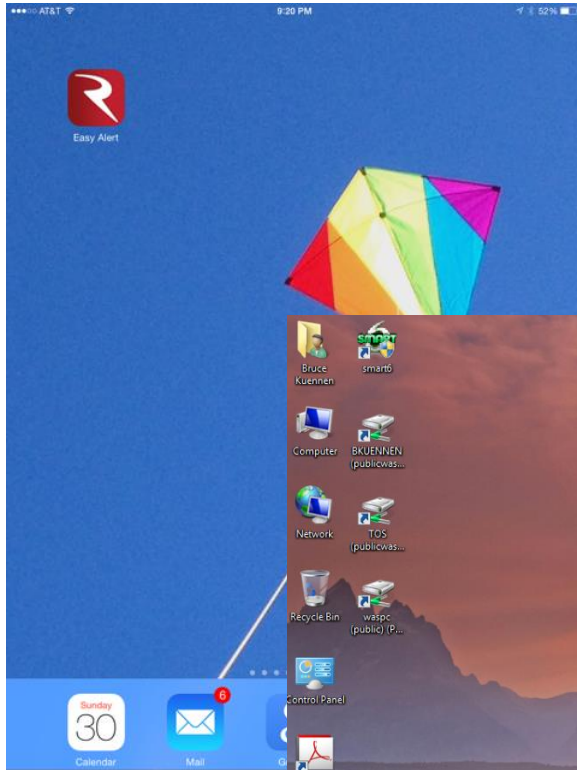
School staff and first responders can receive notifications that an event has been initiated. The event shows immediately on the Rapid Responder dashboard.

Staff are trained and instructed to

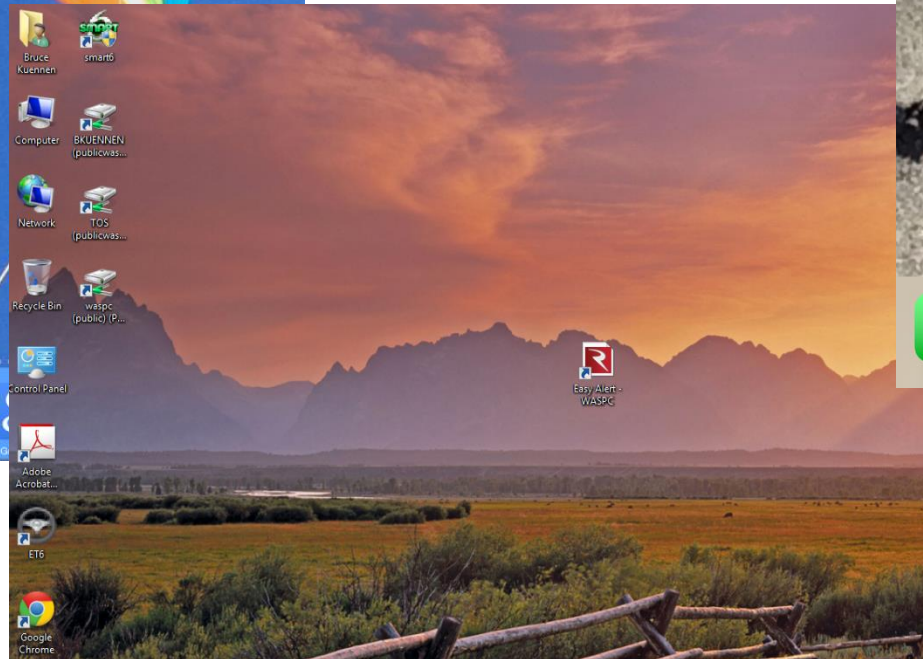
***Always dial 9-1-1 first***



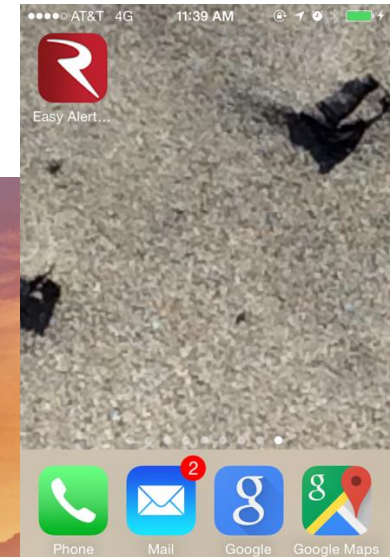
# From Any Internet Device



Tablet



Desktop



Smartphone

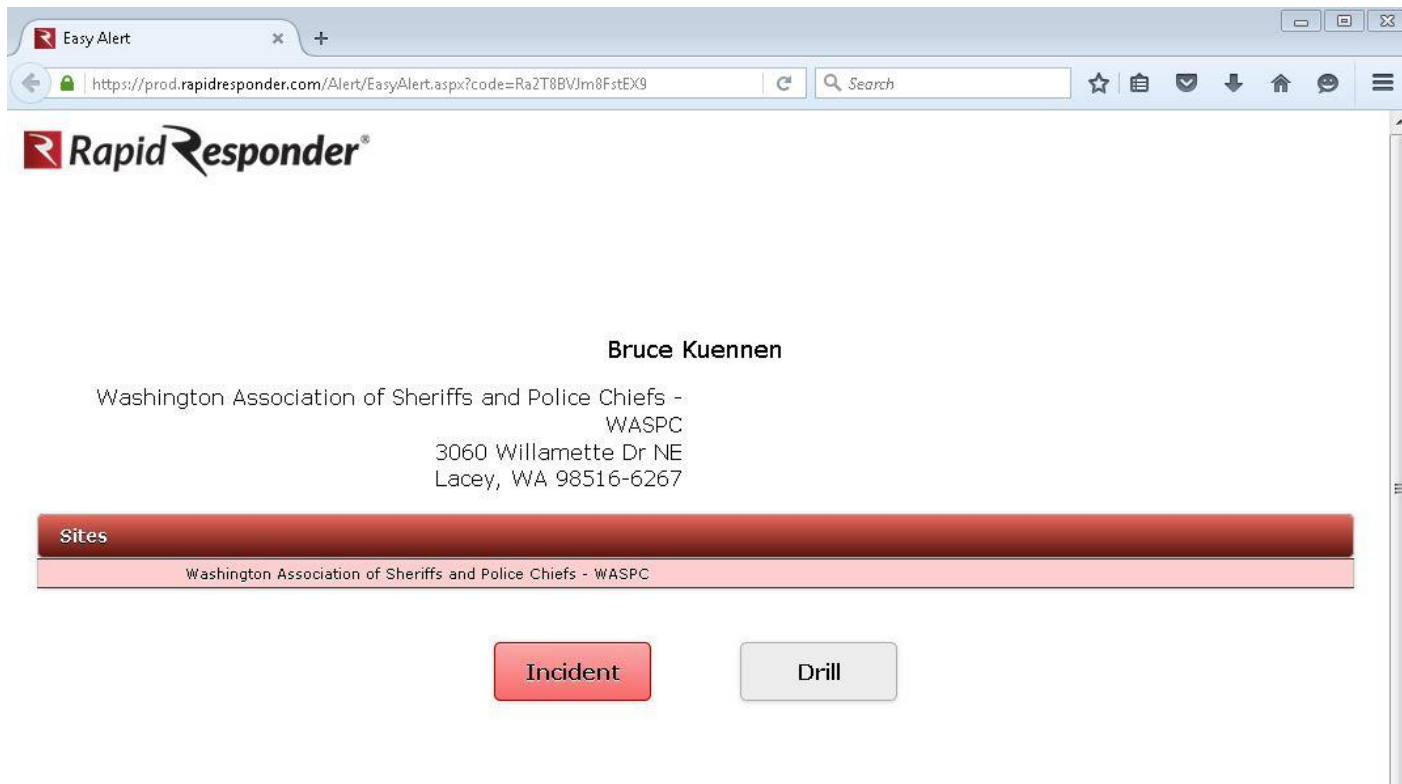


# Rapid Responder Easy Alert

User opens the shortcut icon  
and then presses either



**Incident or Drill**





# Event Appears in Rapid Responder Dashboard

**Rapid Responder®**

Search Reference **Dashboard** Logoff

Map Legend: Site (blue pin), Drill (orange pin), Incident (red pin)

Drag and Drop: Explosive Threat (bomb icon), Chemical Release (flask icon)

New ICS Event

Bruce Kuennen Login time: 11:51 AM  
Remain logged in ☒

Sites where events were initiated within the last 6 hours have highlighted icons.  
Your first 100 sites are displayed below. To view all sites, click [here](#).

Site/Org Name	Events	Location
<a href="#">Washington Association of Sheriffs and Police Chiefs - WASPC</a>	<a href="#">Drill at Washington Association of Sheriffs and Police Chief (06/26/2015 11:51 AM)</a>	Lacey, WA
<a href="#">1201 Third Avenue Tower AKA Washington Mutual Tower</a>		Seattle, WA
<a href="#">49th Street Academy</a>		Vancouver, WA
<a href="#">AG West Black Hills High School and Secondary Options Alternative</a>		Olympia, WA

Allows any user with access to site to go immediately to appropriate information about the site, or to the event ICS features.



# Notifications

Users who have signed up receive email and/or text alerts

Bruce Kuennen - WASPC

SaveBack

Personal DataContact DataTrainingServicesSite AccessAgency Access

Contact Data

Make Contact ☐ Displays as Emergency Contact in the Emergency Response Interface.

E-mail bkuennen@waspc.org

Alternate E-mail 3605610807@text.att.net

Emergency Phone

Primary Phone (360) 486-2389 Ext.

Non-emergency Phone

TTY Phone

AT&T 4G 12:05 PM

Back (14) 1 (410) 100-453 Details

Text Message Today 11:51 AM

1 of 5  
FRM:admin@rapidresponder.com  
SUBJ:Drill at Washington Association of Sheri  
MSG:Bruce Kuennen has initiated event: "Drill at Washington (Con't) 2 of 5 Association of Sheriffs and Police Chiefs - WASPC" in the Rapid Responder Incident Command System.  
Event Type: Drill

Text Message

Send

Notifications

E-mail Notification for All Site Incidents

☒ Primary E-mail

☒ Alternate E-mail

E-mail Notification for All Site Drills

☒ Primary E-mail

☒ Alternate E-mail

This provides notifications for all incidents or drills for sites down tree





# User begins to communicate with Rapid Responder



Bruce Kuennen

Washington Association of Sheriffs and Police Chiefs - WASPC  
3060 Willamette Dr NE  
Lacey, WA 98516-6267

Building: WASPC Building  
Floor: Floor 2  
Room:

Incident	Response
<input type="radio"/> Bomb	<input type="radio"/> Evacuation
<input type="radio"/> Fire-Internal	<input checked="" type="radio"/> Lockdown
<input type="radio"/> Hazardous Material Incident	<input type="radio"/> Modified Lockdown
<input checked="" type="radio"/> Intruder	<input type="radio"/> Shelter in Place
<input type="radio"/> Medical Event	

**Description**  
Our building has gone into lockdown because of a suspicious person on-site


Post



# Incident Command Communications

Washington Association of Sheriffs and Police Chiefs - WASPC

Incident at Washington Association of Sheriffs and Police Ch

 Incident Command

[Select Event](#) | [Close](#)

Communication

ICS

Event Log

Tasks

Event Summary



Participants



Snap Image

Post Info

Post

**Responder Example - 6/26/2015 12:22:16 PM**  
WASPC Tactical Operations Support  
Can you describe the package and its location?

**Responder Example - 6/26/2015 12:21:34 PM**  
WASPC Tactical Operations Support  
Joined the Incident at Washington Association of Sheriffs and Police Ch

**Bruce Kuennen - 6/26/2015 12:21:21 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
The incident was updated to "Bomb"  
The response was updated to "Modified Lockdown"

**Bruce Kuennen - 6/26/2015 12:21:21 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
Suspicious package found on playground

**Bruce Kuennen - 6/26/2015 12:20:32 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
Incident was initialized at Washington Association of Sheriffs and Police Chiefs - WASPC



# Subsequent Users Join in ICS Communications



Rachel Lugo

Washington Association of Sheriffs and Police Chiefs - WASPC  
3060 Willamette Dr NE  
Lacey, WA 98516-6267

Building: WASPC Building  
Floor: Floor 2  
Room:


Sites

Drill Washington Association of Sheriffs and Police Chiefs - WASPC

Alert

Drill

The screenshot shows the Rapid Responder web interface in a browser window. The address bar displays "https://prod.rapidr...". The page has a navigation bar with "Participants", "Report Position", "Snap Image", and "Log In". Below this, the drill details are shown: "Washington Association of Sheriffs and Police Chiefs - WASPC", "Incident - N/A", "Response - N/A", and "Lacey, WA 98516-6267". There is an "Edit" button. A "Post Info" field is visible with a "Post" button. The main content area shows a list of messages from participants:

- Rachel Lugo** - 6/26/2015 3:00:53 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
I'm not at my desk - I'm on the first floor, in the training room
- Rachel Lugo** - 6/26/2015 2:59:47 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Joined the drill at Washington Association of Sheriffs and Police Chiefs - WASPC
- Bruce Kuennen** - 6/26/2015 2:57:48 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager,  
Tactical Operations Support  

- Bruce Kuennen** - 6/26/2015 2:57:04 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager,  
Tactical Operations Support  
This is just a test
- Bruce Kuennen** - 6/26/2015 2:46:58 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager,  
Tactical Operations Support  
Drill was initialized at Washington Association of Sheriffs and Police Chiefs - WASPC

# Users can take photos or upload photos already on device

AT&T 3:08 PM 19%

prod.rapidresponder.com

Adminis Prepared... Emergenc... LinkedIn Welcome t... Smilies List Whatcom... Easy Alert Ten things... Easy Alert

**Report Position** **Snap Image** **Log In** **Edit**

**f Sheriffs and Police Chiefs - WASPC** Incident - N/A  
Lacey, WA [98516-6267](tel:98516-6267) Response - N/A

**Post**

**Rachel Lugo** - 6/26/2015 3:06:31 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Reported position Latitude: 47.077 Longitude: -122.7513

**Rachel Lugo** - 6/26/2015 3:06:31 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Reported position Latitude: 47.077 Longitude: -122.7513

**Rachel Lugo** - 6/26/2015 3:06:26 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC

**Rachel Lugo** - 6/26/2015 3:00:53 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
I'm not at my desk - I'm on the first floor, in the training room

**Rachel Lugo** - 6/26/2015 2:59:47 PM  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Joined the drill at Washington Association of Sheriffs and Police Chiefs - WASPC

**48 PM**  
and Police Chiefs - WASPC / Manager, Tactical Operations Support

**Rachel Lugo**  
3060 Willamette Dr NE  
Suite 200  
Lacey, WA 98516-6267  
phone: (360) 486-2389

**No Image Available**

Last Reported Position  
Lat:47.077 Lon:-122.7513

**1 Images**

Reported position Latitude: 4...

**Bruce Kuennen**  
3060 Willamette Dr NE  
Suite 200  
Lacey, WA 98516-6267  
phone: (360) 486-2389

Last Reported Position  
No GPS Location

**1 Images**

../ImageResize.aspx?ea=true&t...



# Users can indicate their position by lat / long

AT&T 3:08 PM 19% prod.rapidresponder.com

Admins Prepared... Emergenc... LinkedIn Welcome t... Smilies List Whatcom... Easy Alert Ten things... Easy Alert

**Report Position** **Snap Image** **Log In** **Edit**

**Rachel Lugo**  
3060 Willamette Dr NE  
Suite 200  
Lacey, WA 98516-6267  
phone: (360) 486-2389

**No Image Available**

Last Reported Position  
Lat:47.077 Lon:-122.7513

**1 Images**

Reported position Latitude: 4...

**Bruce Kuennen**  
3060 Willamette Dr NE  
Suite 200  
Lacey, WA 98516-6267  
phone: (360) 486-2389

Last Reported Position  
No GPS Location

**1 Images**

../ImageResize.aspx?ea=true&t...

**f Sheriffs and Police Chiefs - WASPC** Incident - N/A  
Lacey, WA **98516-6267** Response - N/A

**Post**

**Rachel Lugo - 6/26/2015 3:06:31 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Reported position Latitude: 47.077 Longitude: -122.7513

**Rachel Lugo - 6/26/2015 3:06:31 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Reported position Latitude: 47.077 Longitude: -122.7513

**Rachel Lugo - 6/26/2015 3:06:26 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC

**Rachel Lugo - 6/26/2015 3:00:53 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC  
I'm not at my desk - I'm on the first floor, in the training room

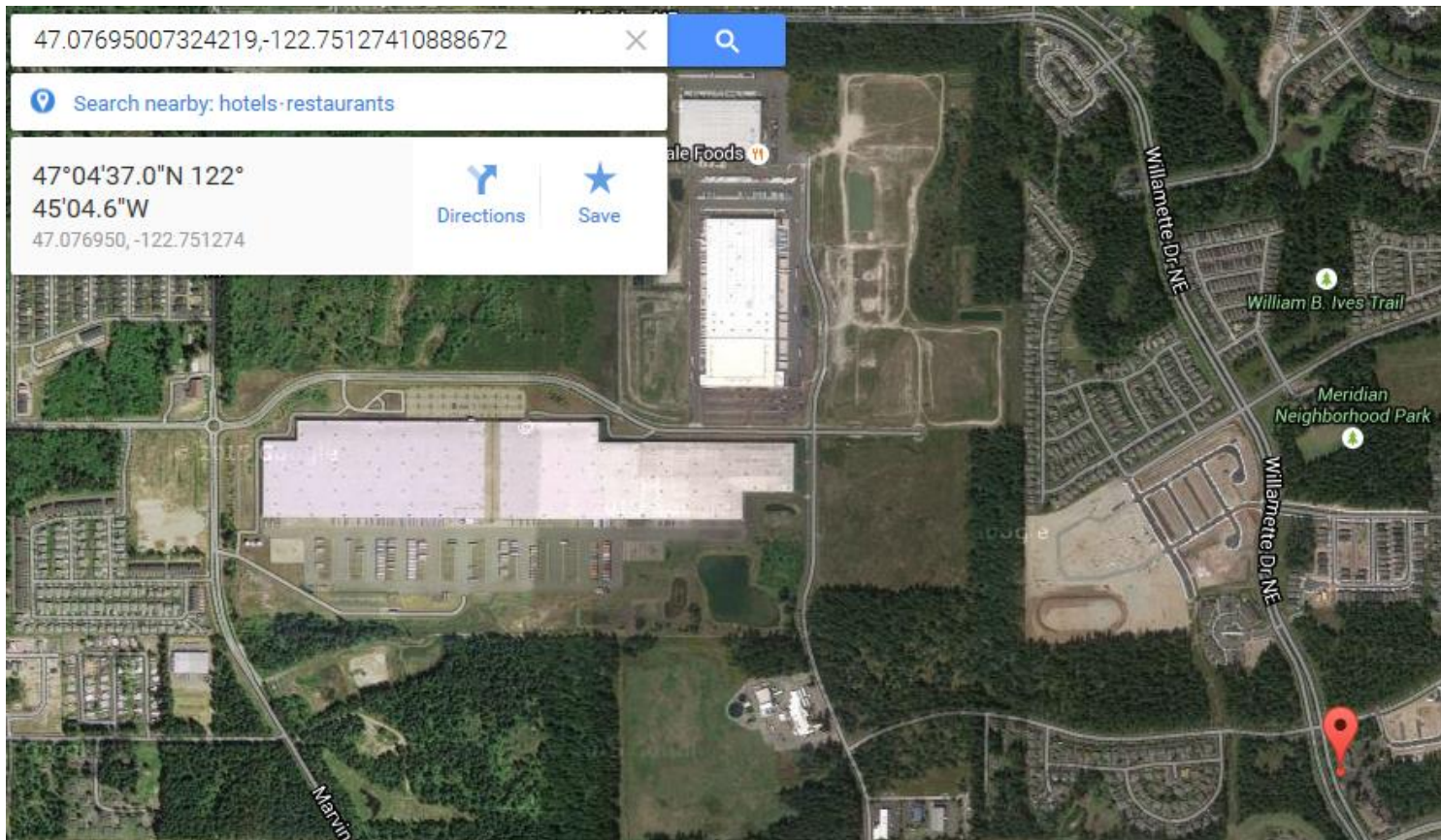
**Rachel Lugo - 6/26/2015 2:59:47 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC  
Joined the drill at Washington Association of Sheriffs and Police Chiefs - WASPC

48 PM  
and Police Chiefs - WASPC / Manager, Tactical Operations Support





# Clicking on link indicates user location in default map program





# District users can initiate or join events at multiple sites



Keith Merritt

Whitstran Elementary School	Building: Well House
102101 W Foisy Rd	Floor:
Prosser, WA 99350	Room:

## Sites (Select one to join)

Prosser School District PSD Maintenance and Facilities
Prosser Falls High School
Keene - Riverview Elementary School
Prosser High School
Prosser Heights Elementary School
Prosser School District - PSD - District Office
Prosser School District PSD Special Services
Prosser School District PSD Transportation
Whitstran Elementary School
Housel Middle School


Alert

Drill

# Rapid Responder Users Can Share Text and Photos

Washington Association of Sheriffs and Police Chiefs - WASPC

Incident at Washington Association of Sheriffs and Police Ch

 Incident Command

[Select Event](#) | [Close](#)

Communication

ICS

Event Log

Tasks

Event Summary



Participants



Snap Image

Post Info

Post

**Responder Example - 6/26/2015 12:22:16 PM**  
WASPC Tactical Operations Support  
Can you describe the package and its location?

**Responder Example - 6/26/2015 12:21:34 PM**  
WASPC Tactical Operations Support  
Joined the Incident at Washington Association of Sheriffs and Police Ch

**Bruce Kuennen - 6/26/2015 12:21:21 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
The incident was updated to "Bomb"  
The response was updated to "Modified Lockdown"

**Bruce Kuennen - 6/26/2015 12:21:21 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
Suspicious package found on playground

**Bruce Kuennen - 6/26/2015 12:20:32 PM**  
Washington Association of Sheriffs and Police Chiefs - WASPC / Manager, Tactical Operations Support  
Incident was initialized at Washington Association of Sheriffs and Police Chiefs - WASPC



# All information stored in CIPMS

Washington State's system  
has a specific statutory  
exemption from public  
disclosure -

RCW 36.28A.060





# For more information

Bruce Kuennen

Manager, Tactical Operations Support

Critical Incident Planning and Mapping System



Washington Association of Sheriffs & Police Chiefs

3060 Willamette Dr. NE, Suite 200

Lacey, WA 98516

Tel: (360) 486-2389, Cell: (360) 561-0807

Links: [CIPMS Information](#)

[Rapid Responder Training](#)

Toll-Free Customer Service Line: **877.879.5187**

General Assistance Email - [mapping@waspc.org](mailto:mapping@waspc.org)

